

Remember our ethos: FREEGLE stands for FREE, Giving, Locally, Easily.

We have a few simple rules as laid out below:

These rules cover all five of the Freegle Communities that our team monitor, those being: Ashford, Canterbury, Folkestone, Thanet and White Cliffs.

1/ We do not allow posts requesting or offering:

- a/ Any living creature no matter what it may be (no exceptions).
- b/ Firearms or weapons of any type including air guns and pistols (this may be different to what you've been used to but we no longer allow any firearms/weapons - full stop!).
- c/ Items only available on prescription medical/optical (OTC medication will only be allowed at the discretion of the moderator).
- d/ 'Copies' of Software, Audio/Video CDs and DVDs. Any of these that are offered MUST be originals and they must be supplied with any relevant licenses/product codes where applicable.

2/ We do not allow posts requesting:

Extravagant items (Moderators will use their own discretion as to what they consider extravagant and may reject messages accordingly).

3/ We only allow members to make an offer of a specific item once every 7 days. There is however no limit on the number of items you may offer.

4/ We only allow members to make a request for a specific item once every 14 days. There is however no limit on the number of items you may request.

5/ We do not allow phone numbers (landline or mobile), email addresses, home or business addresses or full postcodes in messages to any of the groups we monitor (this is for your own safety and we make no exceptions even if you're personally happy for them to be there).

Please note we do not allow Town Names or Street Junctions as a Location – your location can only be the first part of your postcode (e.g. CT11).

6/ We do not allow 'sob stories', or the use of "pleading" words such as: desperate, urgent, etc. when requesting items. (there are no exceptions to this unless it is a national emergency/disaster that makes it necessary). Also please do not use 'text speak', many of our older members do not understand it!!

7/ Everything offered must be totally FREE and LEGAL - Members cannot ask for, or offer payment for, items – you may however agree between yourselves a small payment to cover fuel costs for delivery – but this should only be a nominal amount.

8/ We do not allow posts asking to borrow, lend or swap items.

9/ It is not against our rules to request items to resell, however we expect all members doing so to be honest and mention that this is their intention when replying to offers or making requests.

10/ We expect members to be polite and not to inconvenience others by promising to collect and then failing to turn up when agreed.

11/ We retain the right to alter these rules as and when we believe it is necessary to do so, in the interest of keeping our communities running both smoothly and legally.

REMEMBER: Politeness and a simple please or thank you will go an awful long way towards receiving items you are asking for.